

Amit Kataria, IAS
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Mahatma Gandhi NREGA
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ग्रामीण विकास मंत्रालय
ग्रामीण विकास विभाग
भारत सरकार
कृषि भवन, नई दिल्ली-110001
Ministry of Rural Development
Deptt. of Rural Development
Government of India
Krishi Bhavan, New Delhi-110001

D. O. No. J-11060/01/2023-RE-III(383123)

Date:- 08.02.2023

Dear Madam/Sir,

As you are aware that as per para 30 of Schedule 1 of the Mahatma Gandhi NREGA Act, the States are mandated to appoint an Ombudsperson for each district for receiving grievances, enquiring and passing awards as per the revised guidelines of the Ministry dated 05.08.2022.

2. Ministry has received various representations from Ombudspersons on the regarding lack of *Technical and administrative supports by the District Administration.*

3. As per the guidelines for Ombudsperson,

"Technical and administrative support will be provided by the DRDA or any other body specified the State Government in this behalf. All necessary support to enable the Ombudsman to carry out the assigned functions, including support staff, office equipment, complaint box, and telephone helpline etc. shall be provided to the Ombudsman by the district authority specified by the State Government. The State Government shall provide necessary legal support to cases in Courts relating to actions taken in official capacity by the Ombudsman."

3. In the light of above, I would like to request you to intervene personally so that every Ombudsperson in your state should get timely *Technical and administrative support.*

with regards ,

Yours Sincerely

(Amit Kataria)

To,

The Principal Secretary/Secretary
Department of Rural Development,
All States/UTs(except UT of Delhi and UT of Chandigarh)